

PROGRAM FOLDERS

Default Installation Folder:

C:\Program Files\UniLotux Pro-SP or C:\Program Files (x86)\UniLotux Pro-SP

Carpeta de Trabajo por defecto:

C:\Users\[USER]\AppData\Roaming\MASP Software\UniLotux Pro-SP

TROUBLESHOOTING RELATED WITH SOFTWARE INSTALLATION

If you already have a version of this software installed on your PC and are going to install a newer version, please UNINSTALL your old version first. In the latest versions, the installer will detect the presence of any other older version installed on your PC. In these cases, to complete the new installation, the program will automatically uninstall the existing version. This procedure has the particularity of preserving your data and files, so that they are not lost and can continue to be used by the new version of the program.

Alternatively, you can uninstall the previous version using the tools provided by the operating system. If you don't know how to perform this task, go to the [Description] section of the program's official website:

<https://www.masalasoft.eu/unilotuxpro-sp/descrip1.htm>

WINDOWS 7 / 8 / 10

Note: the latest versions of MASP-Software programs have not been tested under Windows 11

The installation of certain libraries necessary for the correct operation of this software has been intentionally omitted, since these libraries are already part of the S.O. Windows. In addition, this fact will prevent possible incompatibility problems from occurring in your system, since the different versions of the S.O. Windows also usually contain different versions of these libraries, so installing the wrong version could cause conflicts in the system. The libraries not installed are the following:

ASYCFILT.DLL	COMCAT.DLL	EXPSRV.DLL	HH.EXE
HHCTRL.OCX	ITIRCL.DLL	ITSS.DLL	MSJTES40.DLL
MSVBVM50.DLL	MSVBVM60.DLL	MSVCRT40.DLL	OLEAUT32.DLL
OLEPRO32.DLL	STDOLE2.TLB	VBAJET32.DLL	

Note: If you or any of the programs installed on your system accidentally removed any of these libraries, it could be the cause of problems during the installation or operation of this package. In such a case, manual installation and registration of the affected library(ies) would be required or alternatively use the "sfc /scannow" tool from the command prompt (CMD) to repair the missing or damaged system files (you can consult in internet how to carry out this action). Then proceed with the reinstallation of this software.

Despite what was mentioned in the previous paragraph, it is normal for this software to be installed without any problems under the operating systems tested. However, it is recommended to keep your operating system up to date.

After installation, REBOOT the system to ensure a correct program execution. If you skip this step, it is possible that deficiencies in the display of some program buttons may occur. After restarting the system, this problem will never present anymore.

Some known anomalies are listed below:

1) Sometimes, during the installation process, it is possible that the following message appears one or more times:

"A file that is not newer than the one currently on the system is being copied. It is recommended to keep the existing file.

Do you want to keep this file ?"

As a general rule, answer " **YES** "

2) If during installation appears a message similar to:

" The source file is not accessible. The file has not been copied."

This may be a sign that your antivirus program is wrongly identifying the software as a false positive. An error message will be displayed and the program will be uninstalled automatically. To fix the problem, temporarily disable your antivirus protection, reinstall the program, and finally re-enable your antivirus protection. Don't worry, the program downloaded from the official website is tested 100% virus-free.

In case of any other problem that prevents the installation of this product, try running the installation program as administrator: right click on the icon and select 'Run as Administrator' in the pop-up list.

Case of outdated systems

It is possible that before completing the Installation of the software, Windows informs you of the need to restart the System to perform a file update. In this case, run the program's setup file again after restarting your computer. In most cases the installation will complete successfully without any additional setbacks.

If the "Reboot System" message appears again during the second, try it a third time. If you still can't install it, you should update your System by WINDOWS UPDATE (normally located in the Start Menu).

WINDOWS XP / VISTA

The latest versions of MASP-Software products have not been tested under these systems.

DISCLAIMER

The author declines any type of responsibility derived from the installation and use of this Software. Returns or requests for full or partial refund of the product payment are not accepted.

MASP

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